

Community Policy

Miller Homes values its neighbours and recognises the impact its operations can have on communities. We also recognise that providing our employees with opportunities to contribute to worthwhile causes can benefit their personal development and job satisfaction. As such we are committed to engaging with our local communities, building new developments that cultivate communities and proactively supporting worthwhile community and charity causes.

We deliver this commitment by:

- Consulting with local communities and other relevant stakeholders as appropriate and proportional to the nature of the development.
- Mitigating the potentially adverse impacts that the construction process may have on the local community through our Miller Respect scheme. This includes access to our 24 hours 365 days a year call centre through which any issues can be raised, and using a structured process to manage and respond to these in a timely manner.
- Cultivating community integration, a healthy lifestyle and a sense of place through considering industry leading standards in the design of our developments and promoting local amenities near our developments.
- Encouraging and enabling employees at all levels of the business to participate in community activities at both the Group and local level.
- Setting objectives and targets to measure and improve our approach, and publicly reporting on these.
- Keeping informed of best practice processes and relevant changes in legislation.
- Clearly defining roles and responsibilities relating to this policy, and equipping the relevant individuals with the knowledge and skills needed for its full implementation. Accountability for the delivery of this policy rests with the Sustainability Steering Group, headed by the Procurement and Sustainability Director.
- Reviewing and where necessary, revising this policy annually.

This policy applies to the whole Miller Homes business including all sites and offices.

Chris Endsor
Chief Executive
1st January 2016